

## Understanding your needs

The first step in designing your water treatment system is understanding your needs. The questionnaire below is designed to help us with that first step. In some cases a water analysis is also necessary to correctly design and size an appropriate water treatment system.

If you already have a water analysis report for your water supply, email, fax or post a copy to Aquacure along with the completed questionnaire (below) to take advantage of our free product recommendation service.

If you require a water analysis, take a water sample (see below) and send it to Aquacure along with a copy of the completed questionnaire. We can perform standard tests in-house or facilitate a full analysis performed by an independent government testing laboratory (please contact us for options and pricing). After completion of the analysis, we'll provide you with an analysis report, product recommendation and quotation.



## How to collect a water sample

Thoroughly clean a 1 or 2 litre clear plastic bottle and rinse several times with the sample water. If collecting a sample from a tap, run the water for several minutes before filling bottle. Then fill the bottle to the top with a fresh sample. Squeeze the bottle to eliminate all air and cap the bottle. Deliver the sample immediately.

## Your water

1. Date sample taken: \_\_\_\_\_
2. Water source:  Town water supply  New bore  Old, established bore  Well  Dam  
 Spring-fed dam  Creek  River  Stored rainwater  Other \_\_\_\_\_
3. Colour of water sample when taken:  
 Clear  Rusty/orange  Milky  Colloidal/turbid  Other \_\_\_\_\_
4. Noticeable problem/s with water:  
 Hard water: Water leaves soap curd residue, spotted glassware, difficult to lather  
 Salty/brackish taste  Chlorine taste/odour  Metallic/iron taste  Muddy  
 Soda taste  Rotten egg/sulphate smell  Stale 'organic' smell  Bitter taste  
 Fishy smell  Other \_\_\_\_\_
5. Does your water stain your laundry, plumbing fixtures and/or fittings?  
 Yes  No If yes, what colour stain? \_\_\_\_\_
6. Water usage—Where?  
 Whole of house  Whole of house & garden  Garden/ irrigation only  
 Drinking only  Laundry or utility use only  Other \_\_\_\_\_
7. Water usage—How much?
  - Estimated daily water usage (litres): \_\_\_\_\_
  - If for house or drinking usage, number of people in household: \_\_\_\_\_
  - Do you use a pump? What type (brand & model)? \_\_\_\_\_
  - Do you know your pump's flow rate & pressure? \_\_\_\_\_
  - Does your pump ever become iron fouled?  Yes  No  Don't know